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| **Term** | **Definition** |
| Chocoholics Anonymous | Primary organization – helping chocolate addicts |
| Member | Individual with a card who subscribes to ChocAn services |
| Provider | Healthcare worker who helps ChocAn members |
| Computer Terminal | How providers interact with the ChocAn system by reading cards, inputting service info, and accessing records |
| Data Center | All software activities and data are processed, handles all functions such as member validation, billing, and reports |
| Member Card | A card with the member’s name, 9 digit ID, and a magnetic strip |
| Provider Number | Unique ID for each provider |
| Provider Directory | List of all service names and corresponding fee/code |
| Service Code | 6 digit code for each possible service from a provider |
| Bill | Record of all services provided to members and total fees |
| Service Record | Stored on disk – contains date, provider/member info, the service code, and optional provider comments |
| Provider Form | Where providers enter service details, including the date, member information, service code, and cost |
| Verification Report | Report for providers with records of all services they provided |
| Accounting Procedure | Function of the data center to process service records and generate reports at midnight every Friday |
| Member Report | Weekly report sent to each member with all their services for that week |
| Manager Terminal | Administrative access terminal to add, update, and delete member records |
| Acme Accounting | 3rd-party to handle ChocAn finances (member fee processing and subsequent record updates) |